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# An Analytical study of the Affordable Luxury Apparel Market in India – Identification of the Key Factors Influencing the Consumer Buying Behaviour

Ms. Sheena Gupta (Corresponding Author)

Ph.D. Research Scholar

National Institute of Fashion Technology Ministry of Textiles, Govt. Of India. Near Gulmohar Park, Hauz Khas, New Delhi, Delhi 110016 E-Mail: sheena173@gmail.com Cell: 09805020933

### Dr. Sougata Banerjee

Assistant Professor

Dept. of Fashion Management Studies National Institute of Fashion Technology Ministry of Textiles, Govt. Of India. Block-LA, Plot No: 3B, Sector-III Salt Lake City, Kolkata – 700098 E-Mail: <u>drsouban@gmail.com</u> Cell: 09339833818

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#### Abstract:

The changing profile of the luxury consumers in the swiftly growing affordable apparel luxury market in India makes it important to investigate the perception of luxury and its implications from the consumer perspective in the Indian market. In this study the researchers tried to explore the present scenario of the affordable luxury apparel market in India and the various reasons responsible for the consumer buying behaviour in this category. Factor analysis was performed and thirteen factors were extracted which explained the consumer buying behaviour towards the affordable luxury apparel brand in India. The hypothesis testing through chi square indicated the dependency of the various behavioural factors driving the consumers for a purchase on the demographic variables gender, age and income.

### Introduction:

Since the last decade or so, the luxury goods landscape has changed substantially (Kapferer & Valette-Florence, 2018). One of the major reasons for this changed landscape is democratization of luxury, especially in emerging markets like India and China (Shukla, Singh, & Banerjee, 2015). The Indian luxury industry has been growing rapidly at a rate of 30 percent per year and estimated to reach USD 30 billion by 2020 (Gupta, 2018).

Traditional associations with luxury implied a "happy few" and emphasized on rarity, now-adays, a lot of luxury brands are aiming for a "happy many" and are emphasizing on growth(Dubois & Laurent, 1996).New trends in social media and the growth of young luxury consumers have led even luxury brands steeped in traditionto adopt innovative means to reach these consumers (Ko & Woodside, 2013).

The Indian luxury market is expected to grow annually by 3.8% till 2022 (Statista, 2018). India has one of the youngest populations in the world and there has been an increase in the standard of living because of an increase in the income of these consumers (Davar, 2018). The aspirational Indian wants to live the 'global lifestyle'. This aspirational Indian is the modern Indian middle-class consumer who is looking for a higher quality of life. Purchasing luxury goods is a means of satisfying these aspirations. A lot of brands are getting into affordable luxury to give this type of consumers a taste of the lifestyle they aspire for (Bhanot, 2013).

Affordable or accessible luxury is something which is within the financial reach of a much wider audience and not just the HNIs and the UHNIs (Fury, 2015). The name 'Affordable luxury' is an oxymoron. But it is considered as a fashion phenomenon which made designers like Kate Spade, Tory Burch and Michael Kors into billionaires. Affordable luxury occupies the space between luxury and high-street brands terms of price as well as perception (Fashionunited, 2013).

Since it is a relatively new concept, *affordable luxury* has been different names throughout literature. Sometimes these brands are knowns as *diffusion brands or bridge-to-luxury brands* (Sorger & Udale, 2006), or *upper-range brands or accessible luxury* (Kapferer, 2008). *Step-down line extensions* also come under the affordable luxury category (Jackson & Shaw, 2009). These brands have also been known as *premium brands or affordable luxury brands* (Mundel, Huddleston, & Vodermeier, 2017).

Luxury brands see their affordable or bridge-to-luxury products as a huge draw for the valueconscious Indian consumers. This consumer is not really looking at the actual experience or its quality but the consumer looks for brand aspiration and recognition as the main take-away of buying luxury (Gupta A., 2018).

# **Literature Review:**

After an exhaustive survey of the existing literature, the following factors were the most significant in the consumer buying behaviour towards luxury apparel amongst

consumers.*Brand imagery (sensory experience)* and *customer feelings (affective experience)* are the two types of experiences that are vital in determining the luxury brand resonance(Kim, 2012).*Sensory Brand Experience-* Multi-sensory experiences of luxury brands gain more and more relevance in creating superior customer-perceived value because luxury brands are perceived for more than what they are(Langner, Hennigs, & Wiedmann, 2013).*Affective brand experience-* Engaging the luxury customers in creative endeavour provides affective experiences in the purchase encounter. Fashion and luxury consumption can be ritualized by offering customers transcending experiences during which they can escape from daily life (Kim, Jin-Sun, & Kim, 2008). As suggested by Vigneron & Johnson (2004), "luxury brands are predominantly hedonic because luxury consumption is primarily motivated by the affective experience of aesthetic materials".

*Perceived conspicuousness*- measures how well a brand is able to indicate the status or wealth of the owner. *Conspicuous consumption* by Veblen (1994)was defined as the preference for a far more expensive product over a cheaper yet functionally equivalent product.*Perceived hedonism* - was developed on the assumption that luxury seekers are looking for emotional benefits such as pleasure and personal gratification (Dubois & Laurent, 1996). *Perceived extended-self*- Vigneron & Johnson (2004) state that "the supposed luxury of a brand enables a consumer to express his or her own self, an ideal self, through the use of the brand". Consumers are doing more than displaying their status or identity through luxury products, they are creating an "extended self".*Tradition* - Ancestral heritage, tradition in luxury and recognizable style are important characteristics of luxury products(Dubois & Laurent, 1996).

*Individual dimension*- from Wiedmann et al.'s (2009) brand value model focuses on individual's personal orientation towards luxury consumption and addresses personal issues such as hedonism and self-identity (Liao & Wang, 2009).*Financial dimension* - describes the value of the luxury product (in terms of monetary value) and that which consumers will sacrifice to obtain the product (Kapferer, 2008).*Functional dimension*- refers to core product benefits such asquality, durability and uniqueness of the luxury product(Sheth, Newman, & Gross, 1991).*Social dimension*- refers to perceived utility consumers acquire from the luxury goods or services that recognizable within their social group (Vigneron & Johnson, 2004).

Research shows that there is a positive relation between luxury brand consumption with brand love(Oliveira & Nobre, 2015). According to Albert et al. (2009), the seven dimensions of brand love are uniqueness, pleasure, intimacy, idealization, duration, memories and dream, out of which the following dimensions are connected to luxury:*Dream* - Godey et al. (2013) in his paper stated that "dream" is a frequently used term to signify the luxury brand's uniqueness. The luxury industry also often refers to its role as "selling dreams".*Idealization* - Customers can "internalize" luxury if motivated by aesthetic pleasures or idealization (Amatulli & Guido, 2011). *Pleasure* - Consumers buy luxury products and servicesto treat themselves to something special, something that can provide intrinsic enjoyment, something that can provide pleasure(Tynan, McKechnie, & Chhuon, 2010).*Intimacy* - By being associated with beautiful, attractive luxury brands, consumers may experience sensual pleasure or *intimacy* with the brand (O'Shaughnessy & O'Shaughnessy, 2002).

*Brand Awareness* - Without brand awareness, luxury brand cannot perform its role of costly signalling. Consumers should be very aware of the luxury brand(Nelissen & Meijers, 2011).

*Brand Attachment* - In literature, brand attachment has been considered a principal component of brand loyalty and is considered to be at the centre of consumer- luxury brand relationships (Belk, 1999). *Brand Loyalty* - Loyal customers have a strong commitment towards their luxury brand as they believe that their brand gives them more satisfaction than the alternatives. Consumers with high experience level and with high involvement with a brand will tend to be more loyal (Holland & Baker, 2001).*Perceived Quality* - In the past luxury products were usually handmade, thus signifying quality (Thomas, 2007).

Luxury brands are usually associated with exquisite craftsmanship, excellent quality, high performance and durability (Caniato, Caridi, Castelli, & Golini, 2009). This high quality is attained by sourcing high quality raw materials and by detailed workmanship (Chevalier & Mazzalovo, 2008).

*Brand associations* are any assets or liabilities that are "linked" in memory to a brand (Aaker, 1991). Consumers associate their own self with prestige and luxury brands which is different from functional brands where brand association is not so much (Kirmani, Sood, & Bridges, 1999). The creation of significant brand equity requires reaching at the top of the pyramid with *Brand Resonance* which luxury brands are adept at (Shieh & Lai, 2017).

#### Pilot studyto reduce the number of dimensions

After an extensive literature study across the luxury sector, 21 dimensions were identified across 6 luxury brand models. The aim of the pilot study was to reduce the number of dimensions and validate these dimensions in context with the affordable luxury apparel sector in India. Validation is important to confirm that an existing study or a newly designed one can continue their operations (Crowther & Lancaster, 2008). 60 men and women respondents between age groups 20 - 55 from income groups more than Rs. 20 lakh per annum were interviewed in order to identify whether their affordable luxury apparel buying behaviour corroborated with these scales and whether any other factors could also emerge.

7 dimensions were reduced as these dimensions received a majority of negative response for all the items in that particular dimension. These dimensions were – uniqueness, hedonism, tradition, brand loyalty, affective brand experience, functional value dimension and financial value dimension.

# Scale validation study 2 - Focus Group Discussion

The second part of the scale validation entailed focus group discussion with industry experts, academicians (experts in luxury marketing and branding) and luxury consumers in order to validate the scale further and make further scale reductions.

Focus group interviews were conducted amongst industry experts, from brands and companies and academician's expert in the subject of luxury branding from academic institutes. They were asked to validate the following reduced scale and asked if they thought more factors could be added in context with affordable luxury apparel. A closer examination

of the items loaded in the different dimensions revealed that many of them are not relevant for the affordable luxury apparel sector. Some items were repeated. Therefore, extensive discussions were held with the experts and professionals in the field. 3 more dimensions were removed as these were deemed as irrelevant to the affordable luxury sector. Brand intimacy, brand awareness and perceived quality were the three dimensions removed here.

**Research Objectives:**The primary objective of the study is to study the factors responsible for driving the consumer buying behaviour towards the affordable luxury apparel in the Indian market. Secondly, this study tries to identify and study the dependency of the key behavioural opinions of the customers on key demographic factors.

### **Research Methodology**

### Research Design:

This research would be partly *exploratory* and partly *conclusive* in nature. *Exploratory research* is effective in laying groundwork for future studies and is conducted to improve the final research design. *Conclusive research* is applied to generate findings that are practically useful in decision making. Findings of conclusive research has specific uses (Nargundkar, 2008).

In this research, both *primary* and *secondary* data was used. *Primary data* is the raw data and *secondary data* is the published data. *Secondary data* includes the literature of different authors and the *primary data* will be the data originated by the researcher. Primary data is originated with the specific purpose of addressing the problem at hand (Malhotra & Birks, 2007).

# Data collection:

The method of data collection were *Interviews – personal and self-administered. Personal interviews* are conducted to gather more and deeper information and to probe the responses of the respondents. The *self-administered* technique has been designed specifically to be completed by the respondent alone without the need for the interviewer collecting the data. *Self-administered questionnaires* are mainly used online. There is a large social distance between the researcher and the respondent in *self-administered questionnaires*, thus culminating in less "socially desirable answers" (Rada & Domínguez-Álvarez, 2014).

*Questionnaires* were used to collect the data. A *questionnaire* is a scheduled interview form or a measuring instrument including a formalized set of questions for obtaining information from the respondents (Kothari, 2004). Since the research was taking place over various cities, online questionnaires (*self-administered*) were also be used.

As a data collecting tool, the researcher used a *structured*, *non-disguised questionnaire* with both *open* and *close* ended questions. A *structured questionnaire* improves the consistency of the wording used in doing the study at different places which increases the reliability of the study by ensuring that each respondent is asked the same question (Nargundkar, 2008). A *non-disguised approach* is a direct approach where the purpose of the questionnaire/

interview is disclosed to the respondents, thus resulting in effective answers from the respondents (Mayers, 2013).

*Open ended questions* require more thought and require more than single-worded answers whereas *close ended questions* usually require single word answers. Answers from *close-ended* questions are easier to statistically analyse (Kothari, 2004). Roughly 90% of the questions were *close ended* and 10% of the questions were *open ended*.

To identify luxury consumers, a couple of qualifying questions were asked first. The qualifying questions are as follows:

- 1. Annual household income (According to a report by BCG (2018), urban consumers having an annual household income of more than Rs. 20 lakh per annum are considered affordable luxury consumers).
- 2. Car(s) owned and their collective value (to know about their spending capacity) should be above Rs. 15 lakhs. According to a report, the aspiration Indian spends around 60 -70 percent of his annual income on cars (ET Bureau, 2014).

The respondents should have qualified all 2 questions to move ahead.

The data will be empirically tabulated via questionnaires using the *five-point Likert scale* and will be statistically analysed. A *Likert scale* is a psychometric scale used to represent people's attitudes to a topic (Nargundkar, 2008).

### Sampling

In the proposed research study, a *non-probability sampling technique* was be used. In a non-probability sample, all individual samples do not have an equal chance of being selected by the researcher(Kothari, 2004).

*Convenience and snowball sampling* methods were employed. *Convenience sampling* is a non-probability sampling technique where respondents are selected because of their convenient accessibility to the researcher. *Snowball sampling* (also known as chain-referral sampling) is a non-probability sampling method used when characteristics to be possessed by samples are rare and difficult to find (Kothari, 2004).

*Snowball sampling* was used so that it was easier for the researcher to find consumers of luxury which might be difficult to find under normal circumstances.

The data was collected from 300 respondents. A sample size of 200 – 300 is considered between "fair" and "good" (MacCallum, Browne, & Sugawara, 1996) for factor analysis.

A Likert Scale was formed on 53 statements based on 10 reduced dimensions namely – *Conspicuousness, Extended-self, Brand Pleasure, Brand Dream, Brand Associations, Brand Resonance, Brand Attachment, Sensory Brand Experience, Individual Value Dimension and Social Value Dimension.* 

### **Findings and Analysis**

Exploratory Factor Analysis (EFA) was conducted to explore the underlying structure of the observed variables. Exploratory Factor Analysis is used to explore the underlying structure of observed variables (Rietveld & Van Hout, 1993). Factor Analysis attempts to identify underlying factors or variables that explain the pattern of correlations within a set of observed variables (Brown, 2015).

The factor analysis was conducted on SPSS 19. Principal Component Analysis (PCA) with Varimax rotation (Kaiser Normalization) was applied in SPSS. Principal components analysis (PCA) takes high-dimensional data, and uses the dependencies between the variables to represent it in a more tractable, lower dimensional form, without losing too much information (O'Rourke & Hatcher, 2013).

Varimax rotation is used at one level of factor analysis as an attempt to clarify the relationship among factors. Generally, the process involves adjusting the coordinates of data that result from a principal components analysis. The adjustment, or rotation, is intended to maximize the variance shared among items. Results more discretely represent how data correlate with each principal component by maximizing the shared variance (Allen, 2017).

To ensure that factor loadings accounted for at least 10% of the variance in the overall model, the criteria of Eigenvalue > 1. The eigenvalue is a measure of how much of the variance of the observed variables a factor explains. An eigenvalue  $\geq 1$  for any factor explains more variance than a single observed variable (Kline, 1994).

Kaiser (1960) proposed dropping factors whose eigenvalues are less than one since these provide less information than is provided by a single variable.

#### **Consideration in Factor Analysis**

A sample size of 300 respondents was taken and checked if the sample size was adequate for the study. This was checked using Kaiser-Meyer-Olken Measure of Sampling Adequacy and Bartlett's Test of Sphericity as shown in the table below.

The Kaiser-Meyer-Olkin (KMO) measure of sampling adequacy is an index that is used to examine whether the factor analysis is appropriate. This index ranges from 0 to 1. High values (from 0.5 to 1.0) indicate factor analysis is appropriate (Malhotra & Dash, 2007). Values equal to 0.80 or above are considered meritorious (Hair, Black, Babin, & Anderson, 2006). Values above 0.9 are considered superb (Hutcheson & Sofroniou, 1999).

The Kaiser-Meyer-Olkin Measure of Sampling Adequacy is 0.906 (Refer to Table 1) which is an excellent result of the study and shows that the data is sufficient for factor analysis. The sig value is 0.000 which is significant at 95% confidence level.

Bartlett's test checks whether there is a certain redundancy between the variables that can be summarized with a few numbers of factors. A statistically significant Bartlett's test of sphericity indicates that sufficient correlations exist among the variables to proceed with factor analysis. The null hypothesis of the test is that the variables are orthogonal, i.e. not correlated (Hair, Black, Babin, & Anderson, 2006).

	Table 1: KWO and Dartiett's Test							
Kaiser-Mey	er-Olkin	Measure	of	Sampling	.906			
Adequacy.								
Bartlett's	Test	of Approx.	Chi	-Square	8242.201			
Sphericity		df			1378			
		Sig.			.000			

Table 1: KMO and Bartlett's Test<sup>a</sup>

a. Based on correlations

Reliability means the prevailing level of consistency among respondents (Sekaran & Bougie, 2010). 300 diversified samples from all types of stakeholders were collected to know the scale reliability for this research. A reliability analysis using Cronbach's  $\alpha$  was conducted on all 53 statements to estimate the reliability of the variables. The usual agreed upon lower limit for Cronbach's  $\alpha$  is 0.70 (Nunnally, 1978). Cronbach's  $\alpha$  coefficients were calculated for each variable. The statistical result of the Reliability test is mentioned below Table. The Cronbach's alpha reliability coefficients for the scales is high i.e. 0.951 which indicates high consistency among the respondent answers (Refer to Table 2).

	-		
	Cronbach's		
	Alpha Based		
	on		
Cronbach's	Standardized	Ν	of
Alpha	Items	Items	
.951	.952	53	

**Table 2 - Reliability Statistics** 

When two factor loadings are higher than 0.8 to 0.9, their associated explanatory variables are multicollinear. Excluding multicollinear variables leads to statistically stable models (Kim J. H., 2019; Dormann, et al., 2012).

Looking at the inter-item co-relation matrix, no factor loading was greater than 0.8, so all statements were taken into account.

# **Rotation:**

The interpretability of factors can be improved by rotation. Rotation maximises the loading of each variable on one of the extracted factors while minimizing the loading on all other factors (Field, 2005). Rotations can be orthogonal or oblique. With oblique factor rotations, the new factors are correlated; With orthogonal rotation, the new factors are *not* correlated. Of the two types, orthogonal rotations have the "…greatest scientific utility, consistency, and meaning" (Gannon-Cook, 2010).

Varimax, also called Kaiser-Varimax rotation and is an orthogonal rotation technique, was used in this case.

Varimax rotation maximizes the sum of the variance of the squared loadings, where 'loadings' means correlations between variables and factors. This usually results in high factor loadings for a smaller number of variables and low factor loadings for the rest (Field, 2005)

Kim & Mueller (1978) put it, "Even the issue of whether factors are correlated or not may not make much difference in the exploratory stages of analysis. It even can be argued that employing a method of orthogonal rotation (or maintaining the arbitrary imposition that the factors remain orthogonal) may be preferred over oblique rotation, if for no other reason than that the former is much simpler to understand and interpret."

	Total Variance Explained									
			Initial Eigenvalu	esª	Extractio	ction Sums of Squared Loadings		Rotation Sums of Squared Loadings		
	Component	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
Raw	1	20.111	30.595	30.595	20.111	30.595	30.595	5.012	7.625	7.625
	2	3.355	5.104	35.700	3.355	5.104	35.700	4.453	6.775	14.400
	3	2.940	4.473	40.172	2.940	4.473	40.172	4.437	6.750	21.150
	4	2.573	3.915	44.087	2.573	3.915	44.087	3.395	5.164	26.314
	5	2.132	3.244	47.331	2.132	3.244	47.331	4.296	6.535	32.849
	6	2.075	3.156	50.487	2.075	3.156	50.487	3.055	4.648	37.497
	7	1.845	2.807	53.294	1.845	2.807	53.294	3.893	5.923	43.420
	8	1.762	2.681	55.975	1.762	2.681	55.975	3.293	5.009	48.430
	9	1.636	2.489	58.464	1.636	2.489	58.464	2.540	3.864	52.294
	10	1.509	2.296	60.760	1.509	2.296	60.760	2.878	4.378	56.672
	11	1.460	2.222	62.981	1.460	2.222	62.981	2.130	3.240	59.912
	12	1.416	2.154	65.136	1.416	2.154	65.136	1.795	2.731	62.643
	13	1.296	1.972	67.107	1.296	1.972	67.107	2.934	4.464	67.107
	14	1.227	1.867	68.974						
	15	1.129	1.718	70.692						
	16	1.048	1.594	72.286						
	17	1.041	1.583	73.870						
	18	1.009	1.535	75.404						
	19	.956	1.454	76.859						
	20	.951	1.447	78.306						
	21	.849	1.291	79.597						
	22	.833	1.267	80.864						
	23	.777	1.182	82.046						

# Table 3 – Total Variance explained for Factor Analysis

Total Variance Explained

From the above table, it is seen that 13 factors explain 67.107% of the total variance. Within each factor (to the extent possible) the items are sorted from the one with the highest

factor weight or loading for that factor to the one with the lowest loading on the first factor.

The relationship of each variable to the underlying factor is expressed by the so-called factor loading. Loadings resulted from the orthogonal rotation are correlation coefficients of each item with the factor, so they range from -1.0 through 0 to +1.0. A negative loading just means the question needs to be interpreted in the opposite direction from the way it is written for that factor. When the items have different frequency distributions Tabachnick and Fidell

(2007) and Comrey and Lee (1992) suggest using more stringent cut-offs. A cut-off of 0.32 is considered poor and 0.45 is considered fair.

Indicator	Factor	Explanation		
	Loading			
Component 1 – Brand Attachment				
This brand delivers a		Consumers go with an extensive research and thus a		
positive image on me	0.652	certain mindset when buying luxury products, so		
I feel like this brand is a		they are attached to the brands they buy. This is		
part of me and of who I		mostly due to their previous experience or reference		
am	0.652	group recommendations. Attachment between an		
This brand is a part of me	0.564	individual and a brand is based on the deep		
I am willing to spend		feelings of affection, relation and passion they		
more time and money on		have with their luxury product purchase (Shahid &		
this brand	0.55	Rahela, 2019).		
This brand has had a		Shestakov (2012) in his study found that consumer		
positive impact on me	0.539	attachment with the brand influences their purchase		
I feel emotionally bonded		intention. It is found that if consumers are attached		
to this brand	0.536	to a brand, then it is highly significant that their		
I feel personally		purchase intention will change into their actual		
connected to this brand	0.521	purchase.		
I actively share		Consumer's luxury brand attachment is mainly		
information about this		emotion driven (Shimul, Phau, & Lwin, 2019).		
brand with others	0.505			
Component 2 – Social Va	lue			
I pay attention to what		Social-directed value has been viewed as one of the		
type of people buy this		key indicators in explaining the luxury consumption.		
brand	0.763	People consume luxury goods and services based on		
It is important to know		their recognition of belonging to certain social group.		
what others think of		(Bearden, Netemeyer, & Teel, 1989).		
people who use this	0 - 4 -			
brand	0.746	Social value can also be perceived as some people		
To me, my friend's		wanting to differentiate themselves from others or their		
perceptions of the brand	0.671	desire to belong to an elite social class (Zhang & Jung-		
I'm buying is important	0.651	Hwan, 2013).		
It is important that others				
have a high opinion of	0 (17			
how I dress or look	0.617			
I am interested in				
determining if the brand I	0.61			
buy will make a good	0.61			

 Table 4 – Factors Extracted

impression on others		
If I were to buy this		
brand, I would worry		
about what others would		
think of me	0.514	
I like to know what	0.011	
luxury brands and		
products make good		
impressions on others	0.47	
Component 3 – Hedonic		
I view this brand		Certain products and services provide intrinsic
purchase as gifts for		enjoyment in addition to their functional utility (Sheth,
myself to celebrate an		Newman, & Gross, 1991; Westbrook & Oliver, 1991)
occasion I feel is		Studies in the field of luxury consumption have shown
significant to me	0.785	that luxury products are likely to provide such
As a whole, I may regard	0.705	subjective
this brand as a gift that I		intangible benefits (Dubois & Laurent, 1996). Also,
buy to treat myself	0.781	research concerning luxury as a concept has
I view this brand	0.701	repeatedly identified the emotional responses
purchase as gifts for		associated with luxury consumption, such as pleasure,
myself to celebrate		gratification and excitement (Vigneron & Johnson,
something that I do and		2004; Roux & Floch, 1996). Hedonism describes the
feel excited about	0.778	intrinsically
	0.778	attractive properties and the perceived utility acquired
		from the purchase and consumption of a luxury brand
		to arouse feelings, received from fulfilment and
		personal rewards (Sheth, Newman, & Gross, 1991).
		Hedonic shopping motivations are motivated by
Wearing this brand gives		pleasure, fantasy, amusement and based on desires
me a lot of pleasure	0.512	(Holbrook & Hirschman, 1982)
Component 4 – Luxury B		
I dream (or have dreamt)		A key feature of the luxury industry is its ability to sell
to possess this brand	0.754	dreams in such a way that the consumers often refer to
I have dreamt about this	5.701	luxury goods and services as their dreams. There is a
brand since long	0.675	strong co-relation between the luxury perceptions
This brand is a childhood		amongst consumers and the dream value of brands
dream	0.664	across the world (Kapferer & Valette-Florence, 2018)
This brand is extremely	5.001	(
expensive	0.485	
Component 5 – Brand Pl		
Discovering new		Kapferer (2006) describes of luxury products as those
products from this brand	0.773	that provide extra pleasure and flatter all senses at
products from this brand	0.115	and provide extra preusare and matter an senses at

is pure pleasure		once. Hagtvedt & Patrick (2009) conceptualise the			
is pure pleasure I take real pleasure in		luxury brand as one that has premium products,			
1	0.741				
using this brand	0.741	provides pleasure as a central benefit, and connects with consumers on an emotional level			
I am always happy to use this brand	0.472	with consumers on an emotional level			
	0.472	ve Velve			
<b>Component 6 – Perceived</b> I feel influential when I	i conspicuo				
	0.629	Conspicuousness is one of important motivations for $(V_{i})$			
wear this brand	0.638	luxury consumption (Vigneron & Johnson, 2004).			
I feel powerful when I	0.577	Luxury brands may be important to individuals in			
wear this brand	0.577	search of social status and representation (Wiedmann,			
I find this brand to attract	0.5.62	Hennings, & Siebels, 2009). As luxury brands and			
other's notice/ attention	0.563	products often enclose prestigious values, social			
I feel well regarded when	0.544	acceptance and the construction of one's self are the			
I wear this brand	0.544	proponents of luxury consumption (Belk, 1999).			
Component 7 – Brand Tr	rust				
I like the company that		There is a significant role of brand trust in building			
makes this brand	0.812	brand loyalty for luxury brands. Luxury consumers			
I trust the company that		consistently make high risk, high investment and high			
makes this brand	0.796	emotion purchasing decisions with luxury goods and			
The company which		services brands. Thus, brand trust is an important			
makes this brand has		component that comes into play (Song, Hur, &			
credibility	0.474	Minsung, 2012).			
Component 8 – Brand Re	esonance				
Thoughts and feelings		Brand resonance underlies to the final relationship			
towards this brand come		that consumers have with a luxury brand as well as			
to my mind naturally and		the spread to which the consumer feels —in sync with			
instantly	0.739	a that brand (Wasib, Islam, & Mdnoor, 2014).			
My thoughts and feelings		Brand resonance is characterized by strong			
towards this brand are		connections between consumer and the brand, the			
automatic (coming to my		ultimate bond shared between the brand and its			
mind on my own)	0.649	consumers (Keller, 2001).			
Purchasing this brand					
makes me happy	0.466				
This brand says					
something to other					
people about who I am	0.451				
	Component 9 – Sensory Brand Experience				
This brand makes a		According to Langner et al. (2013), multi-sensory			
strong impression on my		experiences of luxury are very important in creating			
visual senses or other		superior customer-perceived value.			
senses	0.727	In luxury goods marketing, concepts of experiential			
I find this brand	0.723	product and sensory experience are required to create			
	-				

• , ,• •	1	•
interesting in a sensory		an integrated brand experience, which can be
way		enhanced by an appropriate store atmosphere
		(Mascarenhas, Kesavan, & Bernacch, 2006).
Component 10 – Value co	onscious	
I consider this brand a		Luxury brands see their bridge-to-luxury or affordable
good buy amongst		luxury products as a huge draw for the value-conscious
affordable luxury apparel		Indian consumers. This consumer is not only looking
brands	0.688	for brand aspiration and recognition as the main take-
		away of buying luxury but is also value conscious and
		wants to make the right decisions while purchasing
		affordable luxury (Gupta, 2018).
		Affordable luxury brands are making a greater effort
		across the pricing segment to make their products
I get my money's worth		accessible to a wider spectrum of consumers with
buying this brand	0.657	different levels of affordability (Santra, 2018).
Component 11 – Brand A	ssociations	
Some characteristics		Functional and symbolic brand associations have a
(logo/ ads/ brand		positive effect on the brand loyalty of luxury goods
ambassadors) of this		(Esmaeilpour, 2015)
brand come to my mind		(pour,oro)
quickly	0.776	
Component 12 – Brand H		
		A negative loading means that people who score low
		on the factor will. tend to score high on the variable,
		and people who score high on the factor will tend to
		score low on the variable. Brand happiness is defined
		as a moment-based/ short term consumer's
		experience of pleasant emotions released at different
When I'm in a bad mood,		brand touch points (Schnebelen & Bruhn, 2016).
I might buy this brand as		Consumers who score high on Brand Happiness score
a gift to myself to		low on the variable showing that buying an affordable
alleviate my emotional		luxury brand when they are sad does not make them
burden	-0.573	
Component 13 – Brand A		happy.
•	1	Turner hands tomiselly order a sume list 1 1
I can quickly recall the	.888	Luxury brands typically enjoy a very high brand
symbol or logo of this		awareness- top-of-mind awareness and aided
brand		awareness (Chevalier & Mazzalovo, 2008).

#### Hypothesis Testing through Chi Square

The chi square test determines whether a systematic association exists between the two variables. It compares the counts of categorical responses between two (or more) independent groups (Malhotra & Dash, 2007). The null hypothesis, H0, is that there is no association between the variables.

For this research, the variables with highest factor loading from each Component in the exploratory factor analysis were selected. Demographic factors namely, age, income, gender, occupation and qualification were chosen. Sixty-five hypotheses were formulated to evaluate whether there are any dependencies of these consumer buying behaviour factors on the demographic variables of the target segment.

All the above factors have been tested at 95% confidence level. On combining the results obtained from the Chi Square testing of the high factor

		HYPOTHESIS
	SIGNIFICANCE	ACCEPTED/
NULL HYPOTHESIS	VALUE	REJECTED
H1: 'This brand delivers a positive image on me' is		
not dependent on Age	0.026	Rejected
H2: 'I pay attention to what kind of people wear		
this brand' is not dependent on Age	0.029	Rejected
H3: 'I view this brand purchase as gifts for myself		
to celebrate an occasion I feel is significant to me'		
is not dependent on Age	0.123	Accepted
H4: ' I dream (or have dreamt) to possess this		
brand' is not dependent on Age	0.436	Accepted
H5: 'Discovering new products from this brand is		
pure pleasure' is not dependent on Age	0.007	Rejected
H6: 'I feel influential when I wear this brand' is not		
dependent on Age	0.02	Rejected
H7: ' I like the company that makes this brand' is		
not dependent on Age	0.218	Accepted
H8: 'Thoughts and feelings towards this brand		
come to my mind naturally and instantly' is not		
dependent on Age	0.008	Rejected
H9: 'This brand makes a strong impression on my		
visual senses or other senses' is not dependent on		
Age	0.021	Rejected
H10: ' I consider this brand a good buy amongst		
affordable luxury apparel brands' is not dependent		
on Age	0.036	Rejected
H11: 'Some characteristics (logo/ ads/ brand		
ambassadors) of this brand come to my mind	0.001	Rejected

#### Table 5 - Chi Square Analysis

A = A = A = A = A = A = A = A = A = A =		
quickly' is not dependent on Age H12: 'When I'm in a bad mood, I might buy this		
brand as a gift to myself to alleviate my emotional		
	0.449	Assantad
1 6	0.448	Accepted
H13: 'I can quickly recall the symbol or logo of this	0	
1 6	0	Rejected
H14: 'This brand delivers a positive image on me'		
	0.471	Accepted
H15: 'I pay attention to what kind of people wear		
this brand' is not dependent on Average Family		
Income	0.045	Rejected
H16: 'I view this brand purchase as gifts for myself		
to celebrate an occasion I feel is significant to me'		
is not dependent on Average Family Income	0.951	Accepted
H17: ' I dream (or have dreamt) to possess this		
brand' is not dependent on Average Family Income	0.546	Accepted
H18: 'Discovering new products from this brand is		*
pure pleasure' is not dependent on Average Family		
	0.714	Accepted
H19: 'I feel influential when I wear this brand' is		<b>T</b>
	0.029	Rejected
H20: 'I like the company that makes this brand' is	0.02)	Tejeetea
A •	0.979	Accepted
H21: Thoughts and feelings towards this brand	0.979	necepted
come to my mind naturally and instantly' is not		
	0.245	Accepted
H22: 'This brand makes a strong impression on my	0.243	Accepted
visual senses or other senses' is not dependent on		
-	0.336	Accord
	0.550	Accepted
H23: ' I consider this brand a good buy amongst		
affordable luxury apparel brands' is not dependent	0.715	A / 1
	0.715	Accepted
H24: 'Some characteristics (logo/ ads/ brand		
ambassadors) of this brand come to my mind		
quickly' is not dependent on Average Family		
	0.597	Accepted
H25: 'When I'm in a bad mood, I might buy this		
brand as a gift to myself to alleviate my emotional		
burden' is not dependent on Average Family		
	0.017	Rejected
H26: 'I can quickly recall the symbol or logo of this		
brand' is not dependent on Average Family Income	0.145	Accepted
H27: 'This brand delivers a positive image on me'		
is not dependent on Gender	0.905	Accepted
H28: 'I pay attention to what kind of people wear		
this brand' is not dependent on Gender	0.827	Accepted

H29: 'I view this brand purchase as gifts for myself		
to celebrate an occasion I feel is significant to me'		
is not dependent on Gender	0.006	Rejected
H30: ' I dream (or have dreamt) to possess this	0.000	
brand' is not dependent on Gender	0.696	Accepted
H31: 'Discovering new products from this brand is	0.070	Accepted
pure pleasure' is not dependent on Gender	0.413	Accepted
H32: 'I feel influential when I wear this brand' is	0.415	Accepted
	0.166	Assented
not dependent on Gender	0.100	Accepted
H33: ' I like the company that makes this brand' is	0.952	A
not dependent on Gender	0.852	Accepted
H34: "Thoughts and feelings towards this brand		
come to my mind naturally and instantly' is not	0.145	A ( 1
dependent on Gender	0.145	Accepted
H35: 'This brand makes a strong impression on my		
visual senses or other senses' is not dependent on	0.047	
Gender	0.267	Accepted
H36: ' I consider this brand a good buy amongst		
affordable luxury apparel brands' is not dependent		
on Gender	0.553	Accepted
H37: 'Some characteristics (logo/ ads/ brand		
ambassadors) of this brand come to my mind		
quickly' is not dependent on Gender	0.022	Rejected
H38: 'When I'm in a bad mood, I might buy this		
brand as a gift to myself to alleviate my emotional		
burden' is not dependent on Gender	0.934	Accepted
H39: 'I can quickly recall the symbol or logo of this		
brand' is not dependent on Gender	0.015	Rejected
H40: 'This brand delivers a positive image on me'		
is not dependent on Qualification	0.861	Accepted
H41: 'I pay attention to what kind of people wear		
this brand' is not dependent on Qualification	0.618	Accepted
H42: 'I view this brand purchase as gifts for myself		-
to celebrate an occasion I feel is significant to me'		
is not dependent on Qualification	0.223	Accepted
H43: ' I dream (or have dreamt) to possess this		
brand' is not dependent on Qualification	0.054	Accepted
H44: 'Discovering new products from this brand is		1
pure pleasure' is not dependent on Qualification	0.824	Accepted
H45: 'I feel influential when I wear this brand' is		
not dependent on Qualification	0.442	Accepted
H46: ' I like the company that makes this brand' is	0.112	
not dependent on Qualification	0.896	Accepted
H47: 'Thoughts and feelings towards this brand	0.070	necepica
0		
come to my mind naturally and instantly' is not	0.40	Appartad
dependent on Qualification	0.49	Accepted

H48: 'This brand makes a strong impression on my		
visual senses or other senses' is not dependent on		
Qualification	0.667	Accepted
H49: ' I consider this brand a good buy amongst	0.007	Accepted
affordable luxury apparel brands' is not dependent		
on Qualification	0.468	Accepted
	0.408	Accepted
H50: 'Some characteristics (logo/ ads/ brand ambassadors) of this brand come to my mind		
	0.066	Assented
quickly' is not dependent on Qualification	0.000	Accepted
H51: 'When I'm in a bad mood, I might buy this		
brand as a gift to myself to alleviate my emotional	0.954	A
burden' is not dependent on Qualification	0.854	Accepted
H52: 'I can quickly recall the symbol or logo of this	0.104	A 1
brand' is not dependent on Qualification	0.104	Accepted
H53: 'This brand delivers a positive image on me'		
is not dependent on Occupation	0.454	Accepted
H54: 'I pay attention to what kind of people wear		
this brand' is not dependent on Occupation	0.596	Accepted
H55: 'I view this brand purchase as gifts for myself		
to celebrate an occasion I feel is significant to me'		
is not dependent on Occupation	0.179	Accepted
H56: ' I dream (or have dreamt) to possess this		
brand' is not dependent on Occupation	0.08	Accepted
H57: 'Discovering new products from this brand is		
pure pleasure' is not dependent on Occupation	0.132	Accepted
H58: 'I feel influential when I wear this brand' is		
not dependent on Occupation	0.002	Rejected
H59: ' I like the company that makes this brand' is		
not dependent on Occupation	0.932	Accepted
H60: 'Thoughts and feelings towards this brand		
come to my mind naturally and instantly' is not		
dependent on Occupation	0.162	Accepted
H61: 'This brand makes a strong impression on my		
visual senses or other senses' is not dependent on		
Occupation	0.335	Accepted
H62: ' I consider this brand a good buy amongst		
affordable luxury apparel brands' is not dependent		
on Occupation	0.085	Accepted
H63: 'Some characteristics (logo/ ads/ brand		*
ambassadors) of this brand come to my mind		
quickly' is not dependent on Occupation	0.013	Rejected
H64: 'When I'm in a bad mood, I might buy this		
brand as a gift to myself to alleviate my emotional		
burden' is not dependent on Occupation	0.588	Accepted
H65: 'I can quickly recall the symbol or logo of this		
brand' is not dependent on Occupation	0.319	Accepted
state is not dependent on occupation	0.017	

### **Conclusion:**

In this study the researchers tried to explore the present scenario of the affordable luxury apparel market in India and the various reasons responsible for the consumer buying behaviour in this category. On performing a Factor Analysis, it was seen that the major factors driving the consumers to make purchase in this category are namely - Brand *Attachment, Social Value, Hedonic Value, Brand Dream, Brand Pleasure, Perceived Conspicuous Value, Brand Trust, Sensory Brand Experience, Value Consciousness, Brand Associations, Brand Resonance, Brand Happiness and Brand Awareness.* All these factors cumulatively can explain around 67.107% of the reasons behind the consumer buying behaviour.

The hypothesis testing through chi square indicated the dependency of the various behavioural factors driving the consumers for a purchase on the demographic variables gender, age and income. From the chi square tests, it can be seen that age is a very important demographic variable in influencing the consumer buying behaviour. Positive associations with a brand vary with age. That's why brand managers target different products for age group.

Different age groups are also sensitive about the image they're portraying in the society through the consumption of affordable luxury brands. Some age groups are more experimental and want to try new products than the others. Some age groups obtain more pleasure from buying a certain brand than the others. Feeling of power and prestige on owning affordable luxury brands is also different across different age groups. Affordable luxury brands make a different sensory impression on different age groups as certain age groups are more in-tune with the latest trends etc. Different age groups have different perceptions of value that the brand is providing to them. Certain age groups are more price sensitive. Different age groups might have different amounts of brand awareness and brand associations depending on the exposure they have had to the brand. Awareness also depends on the age of the audience the brands are targeting.

Social acceptance is an important value which is more prevalent in certain income groups. Different income groups have different feelings of influence and prestige towards affordable luxury brands. Certain income groups like the high-income groups might be immune to the affordable luxury brand but the aspirational income group might feel more influential after buying this affordable luxury brand.

Brand purchase as a personal gift on an occasion is dependent on gender roles. That is why the sales are targeted on particular brands on special gender dominated holidays. Different gender roles also have different associations with brand characteristics, they also have different attitudes towards brand recall. Thus, lots of times, advertising is targeted towards a particular gender which is more susceptible towards brand recall.

Feeling influential upon buying an affordable luxury brand also depends on the occupation of the individual. Consumers from certain occupation use these affordable luxury brands to project a certain image.

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