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Research Article

Activity-Based Costing Of Radiology Services Provided By High-Value Equipment In A Tertiary Care Hospital In Goa State Of India.

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Abstract

Increasing growth and development of medical technology and procedures has raised radiology costs, thereby increasing healthcare costs. Technology upgradations are inevitably accompanied by the cost of procuring such technologies to health care organizations, in terms of both capital costs and operating costs. These costs can have very significant impacts on the financial health of healthcare systems. This has lead to a rising interest of administrators from healthcare organizations. Cost awareness has become vital even in radiology departments. Having details of costs incurred related to the resources used in procedures to define their actual price and to plan future investments in the department. Hence a healthcare organization needs to estimate and control the costs while monitoring the revenue generated. Since the investments are huge, it is important to consider the cost of spare parts and labour charges as a vital constituent of operating cost. The last three decades have brought major changes in radiology services with the introduction of many complex services. Further, the equipment for the two major processes ie the CT and the MRI scans are a costly investment. Hence many researchers have highlighted the need for analyzing the efficiency, effectiveness and the costs related to these type of equipment. The reviews revealed few such studies have been conducted about CT and MRI. This study performs Activity Based Costing of the services provided by CT-scan and MRI machine in the radiology department and estimates the break-even point. Activity-based cost (ABC) accounting has been used in industrial and serviceproviding units. In the literature, there is scant information about the use of ABC accounting in health care and radiology. There is particularly scarce information about the cost structure of today's transitional period in radiology.

Key words: Activity-based costing, Radiology services

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Introduction

Increasing growth and development of medical technology and procedures has raised radiology costs, thereby increasing healthcare costs. Technology upgradations are inevitably accompanied by the cost of procuring such technologies to health care organizations, in terms of both capital costs and operating costs. These costs can have very significant impacts on the financial health of healthcare systems.². This has lead to a rising interest of administrators from healthcare organizations. Cost awareness has become vital even in radiology departments. Having details of costs incurred related to the resources used in procedures to define their actual price and to plan future investments in the department. Hence a healthcare organization needs to estimate and control the costs while monitoring the revenue generated. Since the investments are huge, it is important to consider the cost of spare parts and labour charges as a vital constituent of operating cost.³ The last three decades have brought major changes in radiology services with the introduction of many complex services. Further, the equipment for the two major processes ie the CT and the MRI scans are a costly investment. Hence many researchers have highlighted the need for analyzing the efficiency, effectiveness and the costs related to these type of equipment.⁴ The reviews revealed few such studies have been conducted about CT and MRI. This study performs Activity Based Costing of the services provided by CT-scan and MRI machine in the radiology department and estimates the break-even point. Activity-based cost (ABC) accounting has been used in industrial and serviceproviding units. In the literature, there is scant information about the use of ABC accounting in health care and radiology. There is particularly scarce information about the cost structure of today's transitional period in radiology.⁵

Activity-Based Costing:

Activity-Based Costing identifies activities through process mapping, identifies the cost drivers for the same and calculates the related costs

Steps in Activity Based Costing are:

- 1. Identification of the service
- 2. Identification of the activities and the process mapping
- 3. Identification of resources being used
- 4. Identification of cost drivers
- 5. Allocation of indirect costs
- 6. Computation of the costs per unit
- 7. Computation of indirect costs per unit
- 8. Computation of total costs by addition of direct and indirect cost Why Activity Based Costing:
- 1. Accurate costing of products and services
- 2. A better understanding of the overhead costs
- 3. Calculates unit costs than the total cost
- 4. Identifies waste and non-value adding steps
- 5. Costs the process based on the usage of resources

Need for study

Radiology houses expensive equipment and it is important to perform the costing of these services to have better revenue generation and utilisation of the equipment. Activity-Based

Costing improves the understanding of cost drivers and identifies

wastes in the processes helping managers to eliminate the non-value adding steps in a process. The hospital under study is a multi-speciality hospital with 280 beds, that houses a radiology department which previously operated equipment on lease. The hospital procured new equipment in the year 2019 and wished to understand the costing related to it.

Research design

Aim: To perform activity based costing of radiology services provided by high-value equipment in a tertiary care hospital in coastal India.

Objectives:

a. To analyse the unit cost for radiology services of high-value equipment (CT, MRI) using Activity Based Costing Method.

b. To perform Break-even analysis for the high-value radiology equipment.

Study design: Prospective study

Study area: Radiology department of a tertiary care hospital on the west coast of India

Study period: February 2019-March 2020

Review of literature

A study of Newbrander et al. in 1992stated cost analysis to be an important input for hospital administrators for better management.⁶ A report studying the costing methods in Healthcare of Thailand, recommended methodologies for unit cost analysis.⁷ Riewpaiboon A., Malaroje S., Kongsawatt S in their study stated that the unit costs are vital in estimating the prices, payment negotiations, for reimbursements and the revenues generated should cover the capital costs to aid in equipment replacement in future.⁸

Among the two types of micro-costing methods, the bottom-up and the top-down method, few studies have investigated the efficiency, identified a study performed by Chapko MK, Liu CF, Perkins M, Li YF, Fortney JC, et al. in 2009. A study developed a simple-ABC method by limiting cost heads to four and concluded that ABC methods can obtain accurate results is simpler to perform if the number of cost drivers is reduced.⁹

Like the above studies, few studies evaluated the efficiency of the bottom-up and top-down method. These comparisons revealed that the bottom-up methodology effectively identified the costs for services in the hospitals as compared to the top-down method. Additionally, a study by Mercier G, Naro G in 2014, identified the top-down costing method failing to consider factors such as nursing staff levels, intervention duration etc causing ineffective identification of costs and losses over time and that a more reliable estimate would be provided by the bottom-up method.

It is seen that the costing method used affects the cost estimation of the services.¹³.A study by Cooper R, Kaplan RS in 1988, stated that the ABC is an effective method which is widely used in the service sectors.¹⁴ Whereas another study studying utilization concluded that ABC efficiently accounts the cost of hospital services by estimating the resources utilized, the only drawback being the difficulty and cost of implementing it in the hospital sector.¹⁵

A review by MR, Schulz et al in 2004 identified MRI as a vital tool for promoting minimal invasive therapy and surgical procedures with the guidance of IMRI but highlighted higher investments and importance of related cost to achieve cost-effective services.¹⁶

A study in academic radiology department estimated the costs of CT services and found ABC

method more efficient for the analysis of actual usage.¹⁷ Similarly another study analyzed a pediatric radiology department to estimate resource usage and found the costing more detailed and precise, and diminished percentage of unspecified allocated overhead costs when ABC is employed.¹⁸

Cohen *et al.* (2000) implemented ABC method for monitoring the effect of a teaching paradigm on clinical productivity and concluded that ABC analysis gave a better understanding of the cost structure in different areas.¹⁹

A comparative study between traditional costing and ABC accounting in departmental budgets stated that the process-oriented cost analysis is feasible for radiology departments, and it shall be helpful in decentralized controlling functions.²⁰

Methodology

- 1. Observation of the workflow of the area under study
- 2. Informal interviews of the staff for process mapping, workflow understanding and process function understanding
- 3. Activity analysis after identification of cost heads and cost drivers.
- 4. Break-even analysis after estimating fixed costs from 12 months data February'19-January'20

Calculations involved in the study:

- 1. The equipment being studied was identified and their expected life span was identified after informal interviews with the experts and technician staff.
- 2. The depreciation calculated as straight-line depreciation of 10% every year
- 3. The life span of equipment in this study was provided by the Department of Biomedical Engineering, American Society of Hospital Engineers Guidelines.

| Formulae used: | |
|-------------------------------|---|
| 1. Cost of equipment/year = | Total cost of equipment Number of life years |
| 2. Cost of equipment/day = | number of minutes in an nour |
| 3. Cost of equipment/hour = | cost of equipment per day number of hours the equipment can |
| | Cost of equipment per day Number of hours equipment can be used per day |
| 4. Cost of equipment/minute = | Cost of equipment per hour 60 |

Table no:1 Cost of equipment

| o:1 Cost of eq | <u>juipment</u> | | | | | |
|----------------|-----------------|--------|--------|----------|-----------|--------|
| | С | A | | | | С |
| M | О | n | Co | Co | Co | О |
| a | S | n | st/ | st / | st/ | S |
| c | t | u | M | Da | Но | t |
| h | 0 | a | on | у | ur | / |
| i | f | 1 | th | , | G1 | M |
| n | m | c | CII | | | i |
| e | a | 0 | | | | n |
| | c | s | | | | u |
| | h | t | | | | t |
| | i | ι | | | | e |
| | n | | | | | |
| | e | | | | | |
| | C | 3 | | 92 | 34 | 5 |
| C | 1 | 0 | 25 | 83 79 | 9. | |
| C T | 5 | 1 | 13 | .7 | 9. 15 | 8 |
| 1 | 0 | 6 | 92 | 36 | 13 56 | 1 |
| | | 7 | | | 94 | 9 |
| | 8 | | .1 | 66 | | 2 |
| | 3 | 0 5 | | 7 | 4 | |
| | 5 | 3 | | | | 6 2 |
| | 2 | | | | | 2 |
| | 6 | 2 | | 2.7 | 1.0 | |
| 3.6 | _ | | | 25 | 10 | 1 |
| M | 4 | 9 | 75 | 18 | 49 | 7 |
| R | 5 | 0 | 55 | 3. | .3 | |
| I | 3 | 6 | 00 | 33 | 05 5.5 | 4 |
| | 3 | 6 | | 33 | 55 | 8 |
| | 0 | 0 | | 3 | 6 | 8 |
| | 0 | 0 | | | | 4 |
| | 0 | 0 | | | | 3 |
| | 0 | | | | _ | |
| F | | _ | 16 | 55 | 2. | |
| i | 1 | 2 | 66 | .5 | 31 | 0 |
| 1 | 0 | 0 | .6 | 55 | 48 | |
| m | 0 | 0 | 66 | 55 | 14 | 0 |
| P | 0 | 0 | 66 | 55 | 81 | 3 |
| r | 0 | 0 | 7 | 6 | 5 | 8 |
| i | 0 | | | | | 5 |
| n | | | | | | 8 |
| t | | | | | | |
| e | | | | | | |
| r | | | | | | |
| С | | | 58 | 19 | 0. | 0 |
| | | | | | | |

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| 0 | 3 | 7 | 3. | .4 | 81 | |
|---|---|---|----|----|----|---|
| m | 5 | 0 | 33 | 44 | 01 | 0 |
| p | 0 | 0 | 33 | 44 | 85 | 1 |
| u | 0 | 0 | 33 | 44 | 18 | 3 |
| t | 0 | | 3 | 4 | 5 | 5 |
| e | | | | | | 0 |
| r | | | | | | 3 |
| | | | 58 | 1. | 0. | |
| P | 3 | 7 | .3 | 94 | 08 | 0 |
| r | 5 | 0 | 33 | 44 | 10 | |
| i | 0 | 0 | 33 | 44 | 18 | 0 |
| n | 0 | | 33 | 44 | 51 | 0 |
| t | | | 3 | 4 | 9 | 1 |
| e | | | | | | 3 |
| r | | | | | | 5 |

The equipment gets depreciated over time and the market value of the equipment reduces as new technology immerges. Such cost needs to be considered while calculating the break-even.

 $Straight-line \ depreciation = \underline{Total \ cost \ of \ the \ equipment} - \underline{Salvage \ value}$ $Estimated \ useful \ life$

Salvage value = Total cost of equipment -(10% of cost x estimated life in years)

The formula for calculating straight-line depreciation:

Table no:2, Total cost, salvage value and depreciation

| | | Sa | С | | Mon |
|---|----|-----|-----|-------|-------|
| M | Co | lva | os | Depr | thly |
| a | st | ge | t - | eciat | Depr |
| c | | val | S | ion | eciat |
| h | | ue | al | | ion |
| i | | | v | | |
| n | | | a | | |
| e | | | g | | |
| | | | e | | |
| С | 15 | 75 | 7 | 1508 | 1256 |
| T | 08 | 41 | 5 | 352. | 96.0 |
| | 35 | 76 | 4 | 6 | 5 |
| | 26 | 3 | 1 | | |
| | | | 7 | | |

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| | | | 6 | | |
|----|----|----|---|------|------|
| | | | 3 | | |
| M | 45 | 22 | 2 | 4533 | 3777 |
| R | 33 | 66 | 2 | 000 | 50 |
| I | 00 | 50 | 6 | | |
| | 00 | 00 | 6 | | |
| | | | 5 | | |
| | | | 0 | | |
| | | | 0 | | |
| | | | 0 | | |
| F | | | | | |
| il | 10 | 50 | 5 | 1000 | 833. |
| m | 00 | 00 | 0 | 0 | 3333 |
| P | 00 | 0 | 0 | | 333 |
| ri | | | 0 | | |
| n | | | 0 | | |
| t | | | | | |
| e | | | | | |
| r | | | | | |
| C | 35 | 17 | 1 | 3500 | 291. |
| О | 00 | 50 | 7 | | 6666 |
| m | 0 | 0 | 5 | | 667 |
| p | | | 0 | | |
| u | | | 0 | | |
| t | | | | | |
| e | | | | | |
| r | | | | | |
| P | 35 | 17 | 1 | 350 | 29.1 |
| ri | 00 | 50 | 7 | | 6666 |
| n | | | 5 | | 667 |
| t | | | 0 | | |
| e | | | | | |
| r | | | | | |

To calculate the per-minute cost of employee utilisation the formulae are:

| | The total salary of an |
|----------------------------|------------------------------|
| Salary of employee per day | <u>employee</u> |
| = | |
| | working days in a month |
| | salary of employee per |
| Salary of employee per | day |
| hour = | |
| | working hours per |
| | day |
| | salary of employee per hour |
| Salary of employee per | |
| minute = | |
| | number of minutes in an hour |
| | |
| | |

Table no:3, Salary of the human resources involved

| | Mon | | Salary/ Hour | |
|----------|-------|----------|--------------|----------|
| Human | thly | Salary/ | (rupees) | Salary |
| Resource | Salar | day | | (rupees) |
| S | у | (rupees) | | |
| | (rupe | | | |
| | es) | | | |
| Billing | 1500 | 576.9230 | 72.11538462 | 1.20192 |
| Executiv | 0 | 769 | | 3077 |
| e | | | | |
| Typist | 1500 | 576.9230 | 72.11538462 | 1.20192 |
| | 0 | 769 | | 3077 |
| Technici | 2500 | 961.5384 | 120.1923077 | 2.00320 |
| an | 0 | 615 | | 5128 |
| Radiolog | 1500 | 5769.230 | 721.1538462 | 12.0192 |
| ist | 00 | 769 | | 3077 |
| Houseke | 1200 | 461.5384 | 57.69230769 | 0.96153 |
| eping | 0 | 615 | | 8462 |
| Staff | 1500 | 576.9230 | 72.11538462 | 1.20192 |
| Nurse | 0 | 769 | | 3077 |

Observations

Process mapping:

Process mapping was performed by observing the steps involved in two types of procedures(plain and contrast scan) of the CT and the MRI Scan on Out-patient basis.

The identification of activities performed, the resources involved were done and the time frame for which these resources are used was captured. Further, the same time frames were multiplied by its unit costs and the total cost was calculated.

Process of the CT and MRI procedure is explained ae as follows:

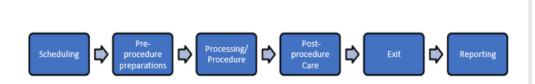
Table no:4, Process of performing OP based CT/MRI with/without contrast

| Plain CT/MRI | Contrast CT/MRI |
|-----------------------------------|-------------------------------------|
| The patient pays the bill | The patient pays the bill |
| Registration at the Radiology | Registration at the Radiology |
| Counter | Counter |
| The technician takes consent | |
| | The technician takes consent |
| The patient changes into a gown | The patient changes into a gown |
| The patient is positioned on the | The patient receives IV contrast as |
| gantry | advised |
| couch | |
| The scan starts | The patient is positioned on the |
| | gantry couch |
| Scan ends and the patient changes | The scan starts |
| back | |
| to his clothes | |
| Patient exit | Scan ends, IV cannula removed, |
| | the patient |
| | changes back to his clothes |
| Radiologist reports the scan | Patient exit |
| Report and CD is handed over | Radiologist reports the scan |
| with the | |
| film in 24 hours | |
| | Report and CD is handed over |
| | with the film in 24 hours |

Activity map

The process of Activity Based Costing starts by preparing an activity map for the CT/MRI procedures. The process is listed below.

Activity Analysis:



During activity analysis, each resource used in the procedure is identified which further leads to the identification of cost pools of each resource.

Table no:5 Cost Pools

| Equipmen | Consumab | Human | Other |
|----------|----------|------------|-------------|
| t with | les | resource | resources |
| CT | IV | Doctors | Electricity |
| machine | Cannula | | |
| MRI | Syringe | Technician | Cleaning |
| machine | | S | agents |
| | | | Film |
| Film | Contrast | Typists | processin |
| printing | | | g |
| | | | chemicals |
| Computer | CD | Staff | |
| | | nurses | |
| Printer | Films | Housekeep | |
| | | ing | |
| Machine | Tissue | | |
| | Paper | | |
| | Envelop | | |

Assigning cost categories:

After identification of the resource utilized, the related costs are assigned.

The direct costs are directly related to the performance of the service and indirect costs, which have to be allocated to multiple services and are not directly related.

Cost Categories:

Table no: 6 Cost categories for the activities

| Component Activities | Categories |
|------------------------------|---------------|
| Pre-procedure : | |
| Billing | Indirect Cost |
| Registration at the CT / MRI | Indirect Cost |
| counter | |
| Consent | Indirect Cost |
| IV cannula | Direct Cost |
| Syringe | Direct Cost |
| Contrast | Direct Cost |
| Processing: | |
| Technician | Direct Cost |
| Housekeeping | Direct Cost |
| Staff Nurse | Direct Cost |

| Radiologist | Direct Cost |
|--------------------------------|---------------|
| Typist | Direct Cost |
| Billing executive | Direct Cost |
| Procedure: | |
| MRI machine | Direct Cost |
| CT machine | Direct Cost |
| Power consumption/ electricity | Indirect Cost |
| Post-procedure: | |
| Film | Direct Cost |
| CD | Direct Cost |
| Paper | Direct Cost |
| Envelop | Direct Cost |
| Cleaning Cost | Indirect Cost |
| Lighting Cost | Indirect Cost |

Analysis and results

The following are the selling prices of the procedures which were process mapped during the tenure of the study. The mean selling price of plain and contrast procedures is used to estimate the contribution margin. The procedures which could not be mapped are excluded.

Table no: 7, Pricing of procedures in the hospital

| | | Pl | C |
|---|----------|-----|-----|
| | | | |
| | | ai | on |
| | Procedur | n | tr |
| | es | Pr | as |
| | | oc | t |
| | | ed | Pr |
| | | ur | oc |
| | | e | ed |
| | | Se | ur |
| | | lli | es |
| | | ng | se |
| | | Pr | lli |
| | | ic | ng |
| | | e | pr |
| | | | ic |
| | | | e |
| С | Brain | 35 | 48 |
| T | | 00 | 60 |
| | LS-Spine | 44 | 57 |
| | _ | 00 | 60 |
| | CS-Spine | 44 | 57 |

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| | | 00 | 60 |
|----|----------|----|----|
| | Whole- | 20 | |
| | spine | 00 | |
| | KUB | 48 | 53 |
| | | 40 | 20 |
| | Chest | 44 | |
| | | 00 | |
| | Neck | 39 | 45 |
| | | 60 | 00 |
| | Thorax | 44 | 44 |
| | | 00 | 00 |
| | Thoracic | 44 | - |
| | Spine | 00 | |
| | Upper | 59 | - |
| | | 40 | |
| | Abdomen | | 67 |
| | | | 50 |
| | Pelvis | 53 | |
| | | 90 | |
| | Neck(CE | - | 45 |
| | CT)* | | 00 |
| | Thorax(C | - | 44 |
| | ECT) | | 00 |
| M | LS-Spine | 68 | |
| RI | | 20 | |
| | DL-Spine | 68 | |
| | | 20 | |
| | Whole | 13 | 14 |
| | Spine | 09 | 40 |
| | | 0 | 0 |
| | Brain | 75 | 10 |
| | | 00 | 39 |
| | | | 0 |
| | Abdomen | 73 | 10 |
| | | 80 | 30 |
| | | | 0 |
| | Pelvis | 64 | |
| | | 90 | |
| | Knee | 68 | |
| | Joint | 00 | |
| | Shoulder | 68 | 75 |
| | | 00 | 90 |
| | | | |

| Brain | - | 10 |
|----------|---|----|
| | | ,3 |
| | | 90 |
| | | |
| Thorax(C | - | 10 |
| EMRI)** | | 63 |
| | | 0 |
| Both | - | 13 |
| Ankle | | 00 |
| (CEMRI) | | 0 |
| Lower | - | 12 |
| Legs | | 00 |
| (CEMRI) | | 0 |

^{*}Contrast Enhanced CT

The mean selling price of plain and the contrast CT scan is Rs. 4330 and Rs. 5139, respectively, whereas for the MRI scan is Rs. 7712 and Rs. 11087 respectively.

Cost Drivers for CT SCAN

a. Plain CT

Table no:8a, Cost drivers and associated cost for Plain-CT

| P r o c e s s | S u b - P r o c e s s | C o s t D r i v e r | C a t e g o r y | E q u i p m e n t | H u m a n R e s o u r c e | T o t a l C o s t | % |
|---------------|---|----------------------|-----------------|---|----------------------------|-------------------|--------------|
| P r e - P r | | | | | | | |

^{**}Contrast Enhanced MRI

| o c e d u r e | B il li n g | M i n u t e s U s e d : 4 | D i r e c t | C o m p u t e r | B i l i n g E x e c u t i v e | 0 1 4 7 | 0 0 2 1 4 8 2 |
|---------------|-------------------------|---------------------------|-------------|--------------------------------------|---------------------------------|------------------|---------------------------------|
| | R e g i s tr a ti o n | M i n u t e s U s e d : 3 | D i r e c t | C o m p u t e r | B i l l i n g E x e c u t i v e | 0 . 1 1 | 0 0 1 6 0 7 5 |
| | С | M i | D i | | T e | | 0 |

| | | Г | | | | | |
|--------|-----|--------|--------|---|--------|-----|-------------|
| | 0 | n | r | | c | | |
| | n | u | e | | h | | |
| | S | t | c | | n | | |
| | e | e | t | | i | | |
| | n | S | | | c | | |
| | t | | C | | i | | |
| | | U | 0 | | a | | |
| | | S | S | | | | |
| | | e | t | | n | | |
| | | d | | | | | |
| | | : | | | | | |
| | | 4 | | | | | |
| | | M | | | | | |
| P | | i | D | | T | | 2 |
| r | L | n | i | | e | 2 | |
| 0 | a | u | r | | c | 0 | 9 |
| c | b | t | e | | h | | 2 |
| | 0 | e | | | | . 0 | 7 |
| e | u | s | c t | | n i | 3 | 2 7 3 |
| S | r | U | ι | | | 2 | 4 |
| s i | 1 | | C | | c i | 2 | 1 |
| | | S | C | | | | 1 |
| n | | e | 0 | | a | | |
| | | d | S | | | | |
| g | | : 1 | t | | n | | |
| | | 1 | | | | | |
| | | 0 | | | | | |
| | | 0 | | | | | |
| | | M | - | | | | _ |
| | _ | i | D | | Н | _ | 1 |
| | L | n | i | | 0 | 9 | |
| | a | u | r | | u | | 4 |
| | b | t | e | | S | 6 | 0 |
| | 0 | e | c | | e | 1 | 5 |
| | u | S | t | | - | 5 | 0 |
| | r | U | | | K | | 0 7 1 |
| | | S | C | | e | | 1 |
| | | e | O | | e | | |
| | | d | S | | p | | |
| | | : | t | | p i | | |
| | | : 1 | | | n | | |
| | | | | | g | | |
| | | 0 | | | | | |
| | l . | ı | | 1 | 1 | 1 | |

| | M | | | | |
|---|--------|---|--------|---|--------|
| | i | D | | | |
| L | n | i | T | 1 | 2 |
| a | u | r | У | 8 | • |
| b | t | e | p i | | 6 |
| О | e | c | i | 0 | 3 |
| u | S | t | S | 2 | 4 |
| r | U | | t | 8 | 4 |
| | S | C | | | 9 |
| | e | 0 | | | |
| | d | S | | | |
| | : | t | | | |
| | : 1 | | | | |
| | | | | | |
| | 5 | | | | |
| | M | D | В | | 1 |
| L | i | i | i | 8 | |
| a | n | r | 1 | | 2 |
| b | u | e | 1 | 4 | 2 2 |
| 0 | t | c | i | 1 | 9 |
| u | e | t | n | 3 | 4 |
| r | S | | g | | 1 |
| | | C | | | 9 |
| | U | 0 | Е | | |
| | S | S | X | | |
| | e d | t | e | | |
| | d | | c | | |
| | : | | u | | |
| | : 7 | | t | | |
| | | | i | | |
| | | | V | | |
| | | | e | | |
| | M | | | | |
| | i | D | R | | 5 |
| L | n | i | a | 3 | 2 |
| a | u | r | d | 6 | • |
| b | t | e | i | 0 | 6 |
| 0 | e | c | 0 | | 9 |
| u | S | t | 1 | 5 | 1 |
| r | U | | 0 | 7 | 2 |
| | S | C | g i | | 6 |
| | e | 0 | | | |
| | d | S | S | | |

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 $^{1}\mathrm{Diksha}$ Parab, $^{2}\mathrm{Dr.Rajesh}$ Kamath, $^{3}\mathrm{Dr.Kamath}$ Madhusudana, $^{4}\mathrm{Rajib}$ Mandal

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b. Contrast CTTable no:8b, Cost drivers and associated cost for Contrast-CT

| Procees s | S u b - P r o c e s s | C o s t D r i v e r | C a t e g o r | E q u i p m e n t | H u m a n R e s o u r c e | T o t a l C o s t | % |
|-------------------------|---|-----------------------|---------------------|---|----------------------------|-------------------|---------------------------------|
| P r e P r o c e d u r e | | | | | | | |
| | B i l i n g | M i n u t e s U s e d | D i r e c t C o s t | C o m p u t e r | B i l l i n g E x e | 0 1 4 7 | 0 0 0 2 7 9 7 |

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| Total | | | | | 7 | |
| Varia | ble | | | | 8 | |
| Cost | | | | | 3 | |
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¹Diksha Parab, ²Dr.Rajesh Kamath, ³Dr.Kamath Madhusudana, ⁴Rajib Mandal

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| Total Fixed | | | 4 | |
| Cost | | | 7 | |
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The above activity mapping and related costing show the cost incurred by the hospital for a plain and contrast CT scan is Rs. 684.307 and Rs.5256.335

Cost Drivers for MRI

a. Plain MRI

Table no:9a, Cost drivers and associated cost for plain MRI

| P r o c e s s | S u b - P r o c e s | C o s t D r i v e r s | C a t e g o r | E q u i p m e n | H u m a n R e s o u r c e | T o t a l C o s t | % |
|---------------------------------|--|------------------------|---------------|--------------------------------------|----------------------------|-------------------|---------------------------------|
| P r e - P r o c e d u r e | | | | | | | |
| | B il li n g | M i n u t e s | D i r e c t | C o m p u t e | B i l l i n g E x e | 0 1 4 7 | 0 0 0 8 7 7 4 |

| R e g i s tr a ti o n | d : 4 | D i r e c t | C o m p u t e r | c u t i v e B i l i n g E x e c u t i | 0 . 1 1 | 0 0 0 6 5 6 5 |
|---------------------------------------|---------------------------|-------------|-----------------|---------------------------------------|---------|---------------------------------|
| C o n s e n t & E x p l a n a ti o n | M i n u t e s U s e d : 4 | D i r e c t | | v e T e c h n i c i a n | | 0 |

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| | a | n | i | | a | 6 | 2 |
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| | u | e | c | | 0 | 5 | 5 |
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| F il m p r o c e s s i n g c h e m i c a l | 1 / M o n t | I n d i r e c t | | 1 5 1 | 0 0 9 0 1 2 6 |
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| C D b u r n i n g | M i n u t e s U s e d : 5 | D i r e c t | C o m p u t | 0 1 7 8 | 0 0 1 0 6 2 4 |
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b. Contrast MRI

<u>Table no:9b, Cost drivers and associated cost for Contrast MRI</u>

| P r o c e s s | S u b - P r o c e s s | C o s t D r i v e r | C a t e g o r | E q u i p m e n | H u m a n R e s o u r c e | T o t a l C o s t | % |
|---------------------------------|---|---------------------|---------------|--------------------------------------|----------------------------|-------------------|---------------------------------|
| P r e - P r o c e d u r | | | | | | | |
| | B i l i n g | M i n u t e s | D i r e c t | C o m p u t e | B i l l i n g E x e | 0 1 4 7 | 0 0 0 2 3 5 3 |

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| | 1 | S | | | | |
| | a | U | | N | | |
| | t | s | | u | | |
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| | C | n | Direct Cost | | 2 | 0 |
| | О | i | | | 5 | • |
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| | t | C | | | 6 | 7 |
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| P | L | i | D | T | 2 | |
| r | a | n | i | e | 0 | 0 |
| 0 | b | u | r | c | | |
| c | 0 | t | e | h | 0 | 3 |
| e | u | e | c | n | 3 | 2 |
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| b | u | r | d i | 0 | 7 |
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| u | e | t | 1 | 5 | 1 |
| r | | | 0 | 7 | 4 |
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| P r o c e d u r | M R I m a c h i n e | M i n u t e s U s e d : 4 | D i r e c t C o s t | M R I M a c h i n e | 1 0 6 4 | 1 7 0 3 2 5 1 |
| P o s t - P r o c e d u r | F i l m P r i n t i n g | M i n u t e s U s e d : 3 | D i r e c t C o s t | F i l m P r i n t e r | 0 7 2 1 | 0 0 1 1 5 4 1 |
| | F i l m | U n i t C o s t | D i r e c t C o s t | | 1 4 4 | 2 3 0 4 9 3 5 |

| 1 | Г | | | | 1 |
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| F i l m p r o c e s s i n g c h e m i c a l | 1 / M o n t | I n d i r e c t C o s t | | 1 5 1 | 0 0 2 4 1 7 |
| C D b u r n i n g | i n u t e s U s e d : 5 | D i r e c t C o s t | | 0 1 7 8 | 0 0 0 2 8 4 9 |
| C D | U n i t | D i r e c t | C o m p u | 3 0 | 0 4 8 0 1 |

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 $^{1}\mathrm{Diksha}$ Parab, $^{2}\mathrm{Dr.Rajesh}$ Kamath, $^{3}\mathrm{Dr.Kamath}$ Madhusudana, $^{4}\mathrm{Rajib}$ Mandal

| Cost | | | 5 | |
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The cost incurred by the hospital for a plain and contrast MRI scan is Rs. 1675.437 and Rs.6247.465, respectively.

The annual fixed costs of the CT and MRI machines is used from the retrospective data of February – January "20.

Table no: 10, Annual fixed costs for Plain & Contrast CT & MRI scans

| C os t H ea d | CT | M RI |
|---|---------------------|---------------------|
| El ec tri cit y co st w he n on sta nd by | 21 90 00 | 19 71 00 0 |
| M an po w er | 27 84 00 0 | 27 84 00 0 |
| In su ra nc e | 16 63 99 9 | 27 51 84 0 |

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| ci | 35 | 00 |
| ati | 2.6 | 0 |
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| r | 35 | 35 |
| M | 40 | 40 |
| ac | 0 | 0 |
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| he | | |
| r | 17 | 17 |
| m | 70 | 70 |
| ac | 0 | 0 |
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Activity-Based Costing Of Radiology Services Provided By High-Value Equipment In A Tertiary Care Hospital In Goa State Of India

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| То | | |
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| Fi | 50 | 73 |
| xe | 64 | 60 |
| d | 1.0 | 54 |
| C | 29 | |
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To calculate the contribution margin the formula is :

Selling Price - Variable cost / Selling price x 100

Table no: 11, contribution margins for Plain & Contrast CT & MRI scans

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| | P | С | | |
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| Selli | 4 | 5 | 7 | 1 |
| ng | 3 | 1 | 7 | 1 |
| Pric | 3 | 3 | 1 | 0 |
| e | 0 | 9 | 2 | 8 |
| | O | | 2 | 7 |
| *** | 2 | 4 | 2 | |
| Vari | 2 | 4 | 2 | 4 |
| able | 2 | 7 | 6 | 8 |
| Pric | 9 | 8 | 1 | 1 |
| e | • | 3 | | 5 |
| | 1 | • | 0 | • |
| | 4 | 1 | 2 | 0 |
| | | 4 | 2 | 2 |
| | | 8 | | |
| Cont | 4 | 2 | 7 | |
| ribut | 4 | 3 | 7 | 6 |
| ion | 1 | 5 | 4 | 2 |
| Mar | 0 | 5 | 5 | 7 |
| gin | 0 | | 0 | 1 |
| 5 | • | 8 | • | |
| | 8 | 5 | 9 | 9 |
| | 6 | 2 | 8 | 8 |
| % | 9 | 6 | 9 | 5 |
| | 4 | | 6 | 6 |
| | • | 9 | | |
| | 7 | 2 | 6 | 5 |

| 1 | % | 8 | 7 |
|---|---|---|---|
| % | | % | % |

The sum of the contribution margins is used to calculate the break-even for the respective machines.

Breakeven Analysis:

Table no: 11, break-even point of CT & MRI machines

| Breakevei | Breakeven Point | | | |
|-------------------|-----------------|----------|--|--|
| Fixe d cost | 855064 1.029 | 18736054 | | |
| Cont | | 13722.96 | | |
| ribut | 4456.7 | | | |
| ion | 12 | | | |
| mar | | | | |
| gin | | | | |
| Unit | 1918.5 | 1365.307 | | |
| S | 98516 | | | |

Hence the CT and MRI machines should perform annually 1919 and 1366 scans respectively to reach the break-even. Scans beyond this number of units are profit for the hospital.

Discussion

The studies on Cost Analysis of CT and MRI have been generalized to one procedure cost that is generally taken as a 'scan'. This study tried to fragment the scans based on two wide variations, the plain and contrast scans. The variable cost of the contrast MRI scan was 94% more than the plain scan, whereas the variable cost of contrast CT scan was 95% more than the plain scan. This emphasizes the need to perform costing separately for plain and contrast scans, and that the generalization of these costs would overestimate or underestimate the break-even point.

The study estimated the cost price of the MRI scan as Rs. 1675.437, Rs. 6247.465 whereas of the CT scan as Rs.684.30, Rs. 5256.33 for plain and contrast respectively, which is lesser than a study by Ibrahim, R et al, which estimated the cost price as Rs. 16974.75, Rs. 19464.38 for MRI and Rs.6834, Rs.3672 for CT, contrast, and plain scans, respectively.[13] The difference is mainly due to the method of calculation, while the current study performed mapping of procedures, the study mentioned above used 3 months data and divided all the costs incurred by the number of scans

performed.

In a similar study by P.Naveen Kumar et al [16], the cost-benefit analysis of CT scan was studied and the estimated cost per scan is Rs. 1756.5.

Another study that compared costs of biopsies guided by CT and MRI machines by ABC found that the cost of MRI-guided biopsy was 2.55-fold higher than the CT-guided biopsy due to the pricey MRI instruments and the longer procedure time. [1] This is true for this study as well where the costs of MRI plain procedures are 2.7 folds higher than the CT, whereas contrast MRI is 1.1 fold higher than CT.

Two studies by Roberts et al[27] and Lave & Lave[19] highlighted the fixed costs and variable costs: 84% and 16 %, respectively, with the latter ranging from 25% -42%. In this context, the current study estimated the variable costs for CT & MRI in the range of 9.5% - 33.5%, 15.5% -77.07%, and fixed costs in the range of 66.5% -90.5%, and 22.9% -84.4% respectively. A study by Routio et al. in 2003 in interventional radiology, revealed its variable cost to be 67%.[28], which is true in the current study w.r.t. contrast MRI. (66.5%). The same study estimated the material costs and high-cost equipment having a major share and minor share of the total cost, respectively. This is true in this study where due to the higher usage of materials in contrast-CT(89.9%) and MRI (75.8%), the machine costs are meagre, ie 1.3% and 17.03% respectively while the equipment has a high cost. [28]

Moreover, the results of this study match a study by Yoshimi Anzai et al that concluded the cost break up like 40% for the personnel, 39.6% for materials,6.4% for equipment, against which this study estimated the personnel cost as 60.1%, material-cost was 27.45% and 11.35% equipment cost.[2]

Conclusion

It is found that the percentage distribution of the cost heads differs depending on the total estimate of the cost price.

Even when CT and MRI equipment perform one type of procedure, which is a scan, these equipment have variety w.r.t the consumables used and the cost incurred by the hospital, hence cannot be generalized while performing cost analysis.

This study estimated the cost prices for plain and contrast CT and MRI services followed by estimating a Breakeven for both the machines based on earned contribution margins.

This study tried to estimate resource utilization on the filed through process mapping and captured its timeframe and calculated the cost by multiplying against its unit value, which reduced the possibility of generalized addition of any costs beyond the scope of usage. Further, the margins calculated are used to estimate the break-even. The study estimated the cost prices for plain and contrast scans as Rs. 1675.437, and Rs. 6247.465 for MRI and Rs. 684.30 and Rs, 5256.33 for Ct scans, respectively.

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